



September 1, 2007

Dear Family,

As some of you may know, Northfield Nannies has been under new ownership since June 2006. We appreciate all of your patience and loyalty during this transition year. We have strived to maintain the high level of customer service that you have been accustomed to while streamlining some of our processes.

For those of you who are not aware, our names are Kristen Erickson and Andrea Johnson. In addition to being co-owners, we are also sisters-in-law and each the proud mother of two young children. Because of this, we understand the importance of finding nannies who are not only qualified, but who are also honest, loving, nurturing and trustworthy.

Enclosed please find our new rate sheet, as well as our new hourly sitter program. This is in response to numerous requests we have had. Please notice the discount if you buy in bulk!

We have also enclosed a copy of our cancellation policy and hourly sit policy. We ask that you complete this form if you use our hourly service. You can either mail it to our office or else fax it to us at 847-441-7262.

Again, we thank you for your business over the past year. If you have any questions or comments, please feel free to contact us. We love hearing from you and welcome your calls. We have had so much fun running this business and we hope that our enthusiasm and talent shows.

Sincerely,

A handwritten signature in black ink that reads 'Kristen Erickson &amp; Andrea Johnson'. The signature is written in a cursive, flowing style.

Kristen Erickson and Andrea Johnson

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